



FREQUENTLY ASKED QUESTIONS

▫ **What about Syon?**

Syon is an advanced access control system that allows you to change your traditional keys by virtual keys in your mobile. In addition, you will be able to manage your keys from your mobile with a simple software. Syon allows you to have RFID keys too.

▫ **Wich Technologies does it use?**

The ones you can find in a mobile phone.

- Bluetooth
- GPRS.
- SMS messages.
- Internet

▫ **Does it work with every door ?**

Yes, it can be installed in every electric device. Doors, alarms, garages, elevators, lighting, electric devices, etc...

▫ **Wich elements does the system compose of?**

An electronics board connected until four devices and a compatible mobile phone.

▫ **Wich mobile phones are compatibles?**

Nokia with Bluetooth and java. Look for the complete list of compatible phones.

▫ **Do I need a specialized installer?**

No, every electrician can install it. The box contains a detailed installation manual with the electric diagrams.



Who can be user of my installation?

Every person I authorize with my mobile phone (maximum 500).

Have all the users to own a mobile phone?

No, you can also give electronics keys (chips).

How much does it cost open the door with the mobile phone?

Nothing , to open the door I use the bluetooth of my mobile phone.

How can I activate users in my installation?

By insert the data of the new user in my mobile phone.

Do I need to be in the installation?

You can send keys even staying in other country, but always mobile keys, if you desire to activate a chip key, it is required to be in the installation.

Can I know what has happened in my installation?

Yes, you can make it until the last 1000 movements even print them.

Can I control the timetables of the users?

Yes, you can assign the hours or the days the users have access.

Do I need a PC to manage my installation?

No, you can make every management task from your mobile phone.

How can I deactivate a user in my installation?

The deactivations are managed from the installation administrator you have installed in your mobile phone and they are immediates.

Has the board telephone card?

No, the board has no connectivity.



Is it secure?

The mobile phone application has a configurable access pin to guarantee the access to the management application. Besides, every communication is cyphered with some security levels. Every key is unique with a capacity of some billions of combinations.

And what would it happen if I lose my mobile phone or I change it for other one?

There is no problem, the keyring as well as the administrator, allows to make a regeneration, what invalidates the before accesses and authorize the new ones.

How much does a key cost?

With the buy of your Syon product, you have 10 credits. With these credits, you will be able to activate mobile phone keys or chip keys(1 credit), other installation administrators (5 credits), or mobile emergency keys(1 credit). Once these credits are exhausted, you can buy more credits through a distributor or in our online shop.

What is an “emergency key”?

Is a key with a limited use in the time. It’s thought to detailed emergency accesses. The user who receives this key, will arrange of an access hour to the installation since the first opening.

•What about Credits?

When you purchase Syon 100 or Syon 200 Access Control you have some initial credits. With Credits you can add new keys or new installation programmers. If you want to purchase more credits you have to purchase a Code Card and activate it from your Syon Programmer application.

Services cost:

Mobile key	1 credit
Emergency key	1 credit
RFID key	1 credit
Installation programmer	5 credits